

## Terms & Conditions Governing

### LET'S GET OUR SENIORS VACCINATED PROGRAMME

The following terms and conditions (“**T&Cs**”) made by the organiser, Health Promotion Board (“**HPB**”), shall apply to the “Let’s Get Our Seniors Vaccinated” programme (the “Programme”).

Please read the following T&Cs carefully before submitting an application to HPB to participate in the Programme. By submitting an application to HPB, you agree to be bound by these T&Cs as they may be modified and/or amended from time to time. HPB reserves the right to change these T&Cs at any time at its sole discretion. Amendments shall take effect immediately when posted on the Programme’s website at [go.gov.sg/referseniior](https://go.gov.sg/referseniior). Your continued participation in the Programme thereafter represents your agreement to any such amendments.

#### A. ABOUT LET’S GET OUR SENIOR VACCINATED PROGRAMME

1. The objective of the Programme is to encourage Singapore residents who are 60 years and over, and who have not received their COVID-19 vaccination (the “seniors”) to get vaccinated against COVID-19. The Programme will start from 13 August 2021 and end on 30 November 2021. HPB will use the Healthy365 app to administer the token of appreciation for the Programme.

#### B. ELIGIBILITY

2. To be eligible to participate in the Programme, you must:
  - i. Be a Singapore citizen, Permanent Resident, Employment Pass holder or Work Permit holder;
  - ii. Be aged 17 years and over at the time of enrolment, based on the calendar year in which the individual was born; and
  - iii. Not be a volunteer in HPB’s [Health Ambassador Programme](#)

AND the senior you are referring is:

- a) An individual aged 60 years and over at the time of enrolment, based on the calendar year in which the individual was born.
- b) Has not received any doses of the COVID-19 vaccine prior to the date of pre-registering for this programme.

### C. HOW TO PARTICIPATE

3. You can participate in this Programme by completing this pre-registration [form](#) by **23 November 2021**. A confirmation SMS will be sent to you in the next 1 – 2 days.

**Pre-registration at least 1-2 days prior to the date of senior's vaccination is compulsory.** There will be no registration on-site and HPB will not be able to complete your registration at the Vaccination Centre without the confirmation SMS.

### D. WHAT YOU MUST DO AS A PARTICIPANT

4. As part of the Programme, you, as a participant:-
  - i. must use best efforts to get Singapore residents (includes Singapore Citizen, Permanent Residents and Long-Term Visit Pass Holders) who are 60 years and over, and who have not received their COVID-19 vaccination (the “seniors”) to be vaccinated by encouraging and supporting them in receiving vaccination through this Programme;
  - ii. must actively encourage and support the seniors to be vaccinated. You may, if you so wish, share your personal vaccination experience and the importance and benefits of the COVID-19 vaccination with the seniors;
  - iii. must address the seniors’ concerns and offer support by accompanying them to seek medical advice, if necessary;
  - iv. following the seniors’ confirmation that they are willing to be vaccinated, must accompany them to receive their vaccination at selected Vaccination Centres where HPB staff are stationed. The list can be found in this website, [go.gov.sg/refersenior](http://go.gov.sg/refersenior). The seniors can walk-in to any of these centres to receive their first dose of vaccination without any prior appointment; and
  - v. are entitled to receive a token of appreciation from HPB in the form of S\$30 HPB eVoucher through HPB’s Healthy 365 app once HPB verifies that referrer has met all eligibility criteria (refer to Para 2, 3 and 5) and the referred senior has been fully vaccinated as set out in para 6 below.
5. It is important for you to note that when you accompany a senior to take his/her first vaccination, you will be required to approach HPB staff at the Vaccination Centre and show your confirmation SMS and Photo ID (NRIC) to complete your registration for the Programme. **You should accompany**

**the senior to the selected Vaccination Centres to receive his/her first dose of vaccination and complete registration for the programme on-ground no later than 30 November 2021.**

6. Once the senior has been fully vaccinated (i.e. 2 weeks after he/she has received both doses of the Pfizer-BioNTech/ Comirnaty or Moderna vaccine, or 2 doses of the Sinovac-CoronaVac vaccine), HPB will credit a token of appreciation in the form of \$30 HPB eVouchers, into your Healthy 365 account, not more than 3 weeks after the senior has received the 2<sup>nd</sup> dose of COVID-19 vaccine. You will receive a SMS to inform you once the eVouchers have been credited into your Healthy365 account. Click [here](#) to find out how to access your Healthy 365 account and use your eVouchers. **The senior should receive his/her 2<sup>nd</sup> dose of COVID-19 vaccine no later than 25 January 2022.**
7. If you are new to the Healthy 365 app, you will be required to register a new profile. Alternatively, you can restore your profile if you have registered a profile previously. After completing your profile registration or restoration, you can sign up for the “Eat, Drink, Shop Healthy Challenge 2021 Always On” under the “Challenge” tab in the Healthy 365 app.
8. In participating in this Programme, you must comply with all applicable laws. You must not harass or otherwise be a nuisance or otherwise cause a disturbance to anyone in the discharge of your obligations under this Programme.

#### **E. CONTACT DETAILS OF PARTICIPANTS**

9. By choosing to participate in the Programme and its related activities, you hereby agree to HPB’s Privacy Policy which can be found [here](#).
10. You are responsible for providing complete and accurate contact information to HPB and its organizers. HPB accepts no responsibility for any inability or failure to contact you arising from inaccurate or incomplete contact information.

#### **F. CONTACT DETAILS FOR ENQUIRIES**

11. For enquiries about this programme, you can visit our website at <https://go.gov.sg/refersenior> or call us at **1800 223 1313**. Our hotline operating hours are as follows:
  - i. Mondays to Fridays: 8.30am to 5pm
  - ii. Saturdays and eve of Public Holidays: 8.30am to 1pm

iii. Sundays and Public Holidays: Closed

#### **G. GENERAL PROVISIONS**

12. HPB reserves the right to investigate cases of suspected fraud or dishonesty and suspend your participation status during the investigation period.
13. Notwithstanding anything in these T&Cs to the contrary, in the event that you are found to be in breach of any of these T&Cs, HPB may:-
  - a. cancel, withhold or withdraw any HPB eVouchers which have not been redeemed by you, and/or
  - b. require you to repay HPB a sum equivalent to the value of all HPB eVouchers redeemed or used by you.
14. HPB reserves the right to suspend or terminate your participation in the Programme at any given time without giving any reason therefor.
15. HPB reserves the right to withdraw, discontinue or terminate the Programme, or vary the Programme period without prior notice or liability to you. HPB shall not be liable to you for any loss, damage or expense incurred arising from such withdrawal, discontinuation or termination of the Programme or variation of the Programme period.
16. Token of appreciation for this Programme is not exchangeable whether for cash, in kind or for other goods/services, whether wholly or partially.
17. By participating in this Programme, you agree to be bound by and to comply with these T&Cs. HPB may, at any time, at its sole discretion and without prior notice or liability to you, vary, modify or amend the terms within these T&Cs. For the avoidance of doubt, the amended T&Cs will prevail in the event of inconsistency.
18. HPB shall own all the rights, title and interests including Programme intellectual property rights in the Programme materials.
19. HPB shall have the right to publish, reproduce, make adaptations, communicate and make available to the public, the Image Recording(s) and the Programme materials in any media, whether in print, digital or any other format, for any publicity purposes connected with the Programme or any other activity of HPB connected with being a participant of the Programme

("Publicity Purposes"), including sharing or disclosing the image recordings or the Programme materials to any third party authorized by HPB for the Publicity Purposes, without restriction and without the need to notify you in advance.

20. You will have no right to approve the finished product wherein the Image Recording(s) or his/her likeness appears, and shall not receive royalties or any other compensation arising or related to the use of the Image Recording(s) or the Programme materials.
21. There shall be no time limit, nor is there any limitation in geography or medium on the use of the Image Recording(s) or the Programme materials set out in the clauses above.
22. You agree and consent to being contacted by HPB to obtain feedback about the Programme and the Healthy 365 app.
23. These T&Cs shall be governed by and construed in all respects according to Singapore law and you submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
24. HPB's failure or delay in exercising any right or remedy under these T&Cs shall not impair its right to exercise them at any subsequent time. The rights and remedies under or pursuant to these T&Cs are cumulative, may be exercised as often as HPB considers appropriate and are in addition to its rights and remedies under general law.
25. In the event of any inconsistency between these T&Cs and any brochure, marketing or promotional material relating to the Programme, these T&Cs will prevail.
26. These T&Cs and any amendments will be displayed at <https://go.gov.sg/refersenior>. HPB may vary these T&Cs without notice, or discontinue or withdraw the programme at any time without any notice or liability to any party.
27. In addition, you agree to abide by these terms and conditions governing the use of the Healthy 365 app ("H365 Terms"), which are expressly incorporated herein and can be found at <https://go.gov.sg/refersenior>. In the event of any inconsistency between these T&Cs and H365 Terms, the term in these T&Cs shall prevail to the extent of the inconsistency.

28. All information with regards to or in connection with this Programme is correct at time of publishing and subject to change without notice or liability to you.

**ANNEX A: Participating Partners**

Refer <https://go.gov.sg/refersenior> for the full list of participating partners.