

## What to do if there is a discrepancy in your fitness data with the Healthy 365 app?

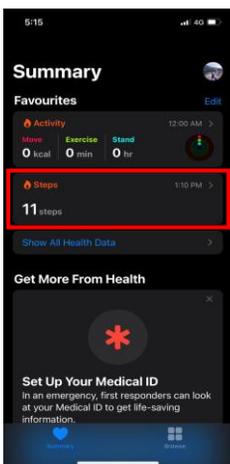
- Each 3<sup>rd</sup> party app has a different algorithm for tracking steps and active time/MVPA minutes. This may potentially lead to a discrepancy in fitness data.
- Sync your tracking device to your 3<sup>rd</sup> party app before syncing your 3<sup>rd</sup> party app with the Healthy 365 app. Do note that you will need to sync your fitness data with the Healthy 365 app at least once every 7 days to avoid losing fitness activity records.

### Additional note for Samsung Watch Users

You must manually activate workout mode on your fitness tracker to allow Healthy 365 app to read your MVPA data.

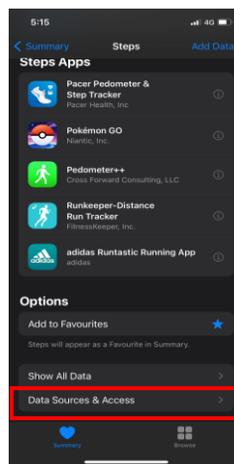
### Additional note for Apple Watch Users

Check the priority list to ensure that your Apple Watch is prioritised over the phone.



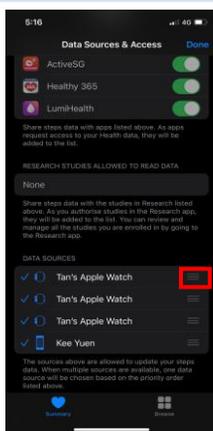
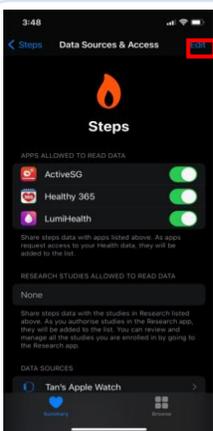
#### Step 1

Open the “Apple Health” app, tap the subcategory “Steps”.



#### Step 2

Scroll down, then tap “Data Sources & Access”.



#### Step 3

Tap “Edit”. After which, touch and hold the “Change Order” button next to a data source, and drag it up or down the list.